

Self Enrollment Process—if you are a new Online Banking user and are enrolling in First Financial Online Banking for the first time:

**STEP 1**

Visit [firstffcu.com](http://firstffcu.com), go to the top righthand side of the page, and click **LOGIN**. You will then need to click on the **Enroll** link.

**STEP 2**

You will be brought to a new webpage to enroll in Online Banking.

**STEP 3**

You will need to enter your Member ID number (your membership number), Social Security Number (with dashes), Date of Birth, Name and Address as it appears on your First Financial statement.

**STEP 4**

Click on the **Enroll** button.

**STEP 5**

You will then need to accept our **Online Banking Terms & Conditions**.

**STEP 6**

Verify your identity by correctly answering three questions from a national database that only you will know the answers to.

**STEP 7**

Next, you will create your User ID (can be between 6–32 characters, letters/numbers/special characters are allowed, although spaces are not allowed in a User ID), and Password must have a minimum of 9 characters and include at least 1 uppercase letter, 1 lowercase letter, 1 number, and 1 special character. **Click Enroll**.

**STEP 8**

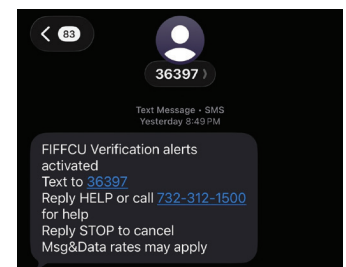
You will login with your new User ID and Password.

**STEP 9**

After that you'll need to setup 5 security questions, and click **Save**.

**STEP 10**

Set up a phone for identity verification by providing your preferred phone number, a nickname for the device, notification type (text or call), and save the verification method. If you select text notifications, you will receive a text from 36397 FIFFCU verification alerts and will be required to enter the code sent into Online Banking. If you selected phone call, you will receive a call with a code to enter.



**STEP 11**

You are now finished and ready to use Online Banking!