

Self Enrollment Process—if you are a new Online Banking user and are enrolling in First Financial Online Banking for the first time:

## STEP 1

Visit [firstffcu.com](http://firstffcu.com), go to the top righthand side of the page, and click **LOGIN**. You will then need to click on the **Enroll** link.

## STEP 2

You will be brought to a new webpage to enroll in Online Banking.

## STEP 3

You will need to enter your Member ID number (your membership number), Social Security Number, Date of Birth, Name and Address as it appears on your First Financial statement.

## STEP 4

Click on the **Enroll** button.

## STEP 5

You will then need to accept our **Online Banking Terms & Conditions**.

## STEP 6

Verify your identity by correctly answering three questions from a national database that only you will know the answers to.

## STEP 7

Next, you will create your User ID (can be between 6–32 characters, letters/numbers/special characters are allowed, although spaces are not allowed in a User ID), and Password must have a minimum of 9 characters and include at least 1 uppercase letter, 1 lowercase letter, 1 number, and 1 special character. **Click Enroll**.

## STEP 8

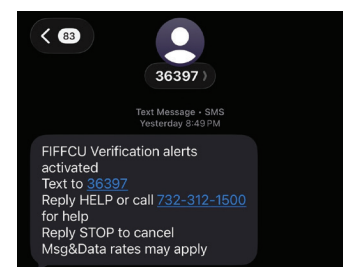
You will login with your new User ID and Password.

## STEP 9

After that you'll need to setup 5 security questions, and click **Save**.

## STEP 10

Set up a phone for identity verification by providing your preferred phone number, a nickname for the device, notification type (text or call), and save the verification method. If you select text notifications, you will receive a text from 36397 FIFFCU verification alerts and will be required to enter the code sent into Online Banking. If you selected phone call, you will receive a call with a code to enter.



## STEP 11

You are now finished and ready to use Online Banking!