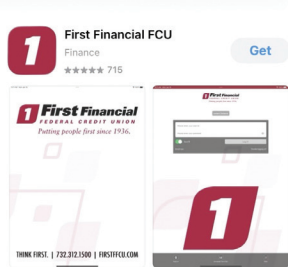


If you are a new Mobile App user (have never had our app in the past) and you have already enrolled and logged into Online Banking:

STEP 1

Download the First Financial Mobile App from your device's App Store by searching First Financial FCU or First Financial Federal Credit Union.

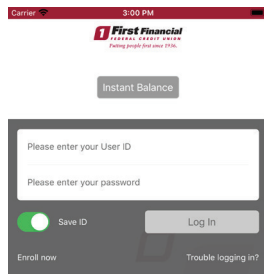


STEP 2

Launch the Mobile App on your device.

STEP 3

Login to the Mobile App with the same User ID and password you setup to login to our Online Banking system.



STEP 4

You will receive a verification text message or phone call, based on the method you selected during Online Banking setup. Enter the code into the Mobile App and click **Verify**.

STEP 5

Accept the Mobile App terms & conditions.

STEP 6

Start using our Mobile App!

STEP 1

Download the First Financial Mobile App from your device's App Store by searching First Financial FCU or First Financial Federal Credit Union.

STEP 2

Launch the First Financial Mobile App on your device.

STEP 3

Click **Enroll Now**.

STEP 4

You will be redirected to On Device Enrollment where you will need to enter the required registration information you are asked for on your device.

- Next you'll create your Mobile App User ID and password.
- Setup your security questions.
- Enter your profile information (email, phone number, address).
- Accept the Mobile App terms and conditions.

STEP 5

Once complete, you'll receive a successful message and will be redirected to the Mobile App main login page to login.

STEP 6

Enter your new User ID, password, and answer a security question. You may also receive a text verification code to enter, which will come from 36397 FIFCU verification alerts.

STEP 7

Start using our Mobile App!

