

Important Message for Quicken Users

First Financial has migrated to a new Online and Mobile Banking system on **March 15, 2021**. This upgrade will require that you make changes to your Quicken software. Please review the following information and take any necessary action to ensure a smooth transition. Conversion instructions are available on our System Upgrade webpage for various versions of Quicken.

Action Date for after March 15, 2021:

You will complete the deactivate/reactivate of your online banking connection after this date to ensure that you get your current Quicken account setup with the new connection.

Question: What happens if I don't deactivate my previous Online Banking connection?

Answer: You will be required to create a new register for the new connection. This would essentially result in duplicate accounts within Quicken.

Please carefully review your downloaded transactions after completing the migration instructions to ensure no transactions were duplicated or missed on the register.

If you have any additional questions, please contact us. For Quicken technical support questions, please call Quicken at 650-250-1900 or visit <https://www.quicken.com/support#windows>

Thank you for Thinking First!

First Financial

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