First Financial
FEDERAL CREDIT UNION

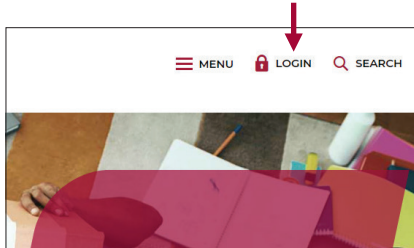## HOW TO...Enroll in Online Banking for New Users

Self Enrollment Process—if you are a new Online Banking user and are enrolling in First Financial Online Banking for the first time:

STEP 1

Visit firstffcu.com, go to the top right-hand side of the page, and click on the LOGIN text.

STEP 2

You will be brought to a new webpage to Enroll in Online Banking.

STEP 3

You will need to enter your Member ID number (your membership number), Social Security Number, Date of Birth, Name and Address as it appears on your First Financial statement, Zip Code, and check the box that says **"I am not a robot."**

STEP 4

Click on the **Enroll** button.

STEP 5

You will then need to accept our **Online Banking Terms & Conditions.**

STEP 6

Verify your identity by correctly answering three questions from a national database that only you will know the answers to.

STEP 7

Next, you will create your User ID *(can be between 6–32 characters, letters/numbers/special characters are allowed, although spaces are not allowed in a User ID)*, and Password must have a minimum of 9 characters and include at least 1 uppercase letter, 1 lowercase letter, 1 number, and 1 special character. **Click Enroll.**

STEP 8

You will login with your new User ID and Password.

STEP 9

After that you'll need to setup 5 security questions.

STEP 10

You are now finished and ready to use Online Banking!

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