



SHERPA coverage is ending November 13, 2019

Your subscription will not be automatically rolled over and you must take action to sign up for LifeLock Identity Theft Protection.

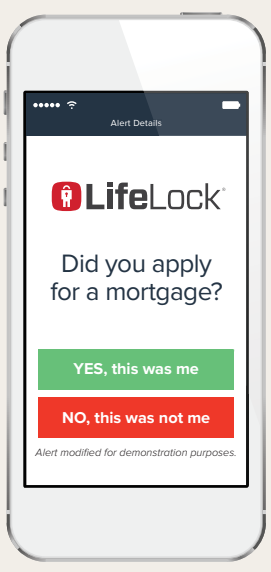
We are writing to notify you that SHERPA® Identity Protection will no longer be available as of December 1, 2019. Protecting your identity is important so we are offering you the opportunity to sign up for a new identity theft program through LifeLock, available to you at the same rate.* The best news is that the LifeLock Benefit Elite Plus program has more robust coverage for the same low price. Product information on the LifeLock Benefit Elite Plus program is included for your review.

You must sign-up directly via the internet using the instructions below. If needed, a licensed agent will be available to answer any questions you may have during the sign-up period. They may be reached at 866-354-1327.

*Base coverage only. Additional rates and plan options are available.

HOW TO SIGN UP:

- Sign up at www.1enrollment.com/356796 during the sign-up period. Sign up begins October 14, 2019 and ends November 13, 2019.
- Provide your name, Social Security number, date of birth, address, email and phone number for you and each dependent you wish to sign up.
- Your LifeLock coverage will begin December 1, 2019.
- You will receive a welcome email from LifeLock with instructions on how to activate and take full advantage of your LifeLock membership.



When a threat is detected,† LifeLock notifies members by phone,‡ text or email.

No one can prevent all identity theft.
 † LifeLock does not monitor all transactions at all businesses.
 ‡ Phone alerts made during normal local business hours.
 † Based on an online survey of 5,389 U.S. adults conducted for Symantec by The Harris Poll, January 2018.
 ‡ Based on an online survey of 540 U.S. adults who experienced ID theft in 2017, conducted for Symantec by The Harris Poll, January 2018.
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An Essential Member Benefit

CHOOSE THE LIFELOCK SERVICE THAT'S RIGHT FOR YOU.

LIFELOCK BENEFIT ELITE PLUS protection

is aimed at what matters to members—helping protect their identities and helping protect their nest eggs. LifeLock Benefit Elite Plus protection helps detect potential fraud and notifies members' through email, text, phone[‡] or mobile app alerts.[†]



LIFELOCK BENEFIT ELITE PREMIUM helps protect 401(k) and other investment accounts from fraudulent withdrawals and balance transfers. It also comes with enhanced services including bank account application and take-over alerts,[†] one-bureau annual credit score and report, monthly credit score tracking,¹ and three-bureau annual credit monitoring.¹

LIFELOCK JUNIOR™ (Membership is available only as an added membership to an adult LifeLock Plan) protection helps safeguard your child's Social Security number and good name with proactive identity theft protection designed specifically for children. To learn more about LifeLock Junior™ membership, and the specific features available with this plan, please visit LifeLock.com/products/lifelock-junior.

Special member benefit rate starting as low as

\$5.99 MONTHLY

Based on monthly deductions for LifeLock Benefit Elite Plus service, member only.

MONTHLY PLAN OPTIONS	LifeLock Benefit Elite Plus	LifeLock Benefit Elite Premium
 Member Only [18 and over]	\$5.99	\$12.49
 Member + Family ** <i>LifeLock defers to the employer's benefit eligibility rules regarding the number and age of the eligible dependents.</i>	\$11.98	\$24.98

The LifeLock Junior plan is for minors under the age of 18. LifeLock enrollment is limited to employees and their eligible dependents. LifeLock services will only be provided after receipt and applicable verification of certain information about you and each family member. Please refer to employer group for the required information under your plan. In the event you do not complete the enrollment process for any family member, those individuals will not receive LifeLock services, but you will continue to be charged the full amount of the monthly membership selected until you cancel or modify your plan at your employer's next open enrollment period, which may be annually. **Please note that we will NOT refund or credit you for any period of time during which we are unable to provide LifeLock services to any family member on your plan after your benefit effective date due to your failure to submit the information necessary to complete enrollment.** If you do not complete the enrollment process for each family member, you may continue to pay more for LifeLock services than you otherwise would if you had selected a lower tier plan.

MEMBERSHIP PLAN	LifeLock Benefit Elite Plus	LifeLock Benefit Elite Premium
Features Enabled Upon Member Enrollment		
LifeLock Identity Alert™ System [†]	✓	✓
Payday-Online Lending Alerts [†]	✓	✓
LifeLock Privacy Monitor™	✓	✓
USPS Address Change Verification	✓	✓
Lost Wallet Protection	✓	✓
Reduced Pre-Approved Credit Card Offers	✓	✓
File Sharing Network Searches	✓	✓
Sex Offender Registry Reports	✓	✓
Data Breach Notifications	✓	✓
Prior Identity Theft Remediation [‡] <small>This feature is separate from our Million Dollar Protection™ Package and does not provide coverage for lawyers and experts, reimbursement of stolen funds or compensation for personal expenses for events occurring during the 12 months prior to enrollment. See disclaimer for details.</small>	✓	✓
U.S.-Based Identity Restoration Specialists	✓	✓
24/7 Live Member Support	✓	✓
Million Dollar Protection™ Package ^{†††} – Stolen Funds Reimbursement up to \$1 Million – Personal Expense Compensation up to \$1 Million – Coverage for Lawyers and Experts	Up to \$1 Million Up to \$1 Million Up to \$1 Million	Up to \$1 Million Up to \$1 Million Up to \$1 Million
Features Requiring Member Action After Enrollment		
Norton™ Identity Safe <small>Norton™ Identity Safe is a two-year entitlement, and service may take up to one week to begin upon enrollment.</small>	✓	✓
ID Alerts & Social Security Alerts [†]	✓	✓
LifeLock Mobile App (Android™ and iOS)	✓	✓
Dark Web Monitoring	✓	✓
Investment Account Activity Alerts [†]	✓	✓
Credit, Checking and Savings Account Activity Alerts [†]	✓	✓
Checking and Savings Account Application Alerts [†]		✓
Bank Account Takeover Alerts [†]		✓
One-Bureau Credit Application Alerts [†]	✓	✓
Three-Bureau Credit Monitoring ¹ <small>The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Any One-Bureau VantageScore mentioned is based on Equifax data only. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.</small>		✓
One-Bureau Annual Credit Report and Credit Score ¹ <small>The credit score provided is a VantageScore 3.0 credit score based on Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.</small>		✓
One Bureau Monthly Credit Score Tracking ¹ <small>The credit score provided is a VantageScore 3.0 credit score based on Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.</small>		✓

¹ If your LifeLock plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. **IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU.** If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful LifeLock plan enrollment.

No one can prevent all identity theft.
[†] LifeLock does not monitor all transactions at all businesses.

[‡] Phone alerts made during normal local business hours.

^{†††} Subject to eligibility requirements defined in Terms & Conditions at <https://www.lifelock.com/legal/prior-id-theft-remediation>. Symantec reserves the right to change and/or cease services at any time.

^{††} Reimbursement and Expense Compensation, each with limits of up to \$25,000 for Junior, up to \$1 million for Benefit Elite Plus and up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits provided by Master Policy issued by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.

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