

First Financial Federal Credit Union (FFFCU) is committed to facilitating the accessibility and usability of our website, firstffcu.com, for all people with disabilities. Working with our website provider, FFFCU will be further implementing over time the relevant portions of the World Wide Web Consortium's Web Content Accessibility Guidelines 2.0 Level AA (WCAG 2.0 AA) as its web accessibility standard, which will also bring firstffcu.com into further conformance with the Section 508 Web Accessibility Standard, developed by the United States Access Board (Section 508). Our website will be tested on a periodic basis with assistive technology such as screen readers and screen magnifiers.

Below are some of the steps we are taking:

- On an ongoing basis, FFFCU will have periodic website accessibility audits, as well as end user accessibility testing and evaluation of firstffcu.com, conducted in order to provide prioritized feedback regarding conformance with WCAG 2.0 AA standards.
- Any recommendations from internal or third party audits will be remediated to facilitate website accessibility and conform to WCAG 2.0 AA standards.
- FFFCU has adopted an E-Commerce policy to support its commitment to the accessibility of firstffcu.com.

Please be aware that our efforts are ongoing. If, at any time, you have specific questions or concerns about the accessibility of any particular web page on firstffcu.com, please contact us by phone 732.312.1500 or email info@firstffcu.com. If you do encounter an accessibility issue, please be sure to specify the web page in your email. And we will make all reasonable efforts to make that page accessible for you.